

**ANEXO II - INFORME UAI N° 428**

**CASOS FORMALES AÑOS ANTERIORES AL 2016 - RESOLUCIONES MJ 2017**

Período Relevado: 01/01/17 al 13/04/18

| Reclamo      |      |      |               | Resol. FR | Pase a Caso Formal | Expte. N° | Resol. MJ |          | Tiempo Resol. MJ (en días) | Trámite Firma |          |           | Demora Firma (en días) |     |
|--------------|------|------|---------------|-----------|--------------------|-----------|-----------|----------|----------------------------|---------------|----------|-----------|------------------------|-----|
| Sede         | N°   | Año  | Distribuidora | Fecha     |                    |           | N°        | Fecha    |                            | a Gte. GAL    | a SD     | firma DIR | GAL                    | DIR |
| Bahía Blanca | 3    | 2013 | BAGSA         | 28/05/13  | 04/07/13           | 21820     | 19        | 26/12/17 | 1636                       | 24/11/17      | 04/12/17 | 26/12/17  | 10                     | 22  |
| Concordia    | 3    | 2010 | GASNEA        | 31/05/10  | 29/06/10           | 16197     | 853       | 25/07/17 | 2583                       | 05/07/17      | 07/07/17 | 25/07/17  | 2                      | 18  |
| Cuyo         | 125  | 2004 | CUYANA        | 15/02/05  | 14/03/05           | 9427      | 822       | 08/05/17 | 4438                       | 28/09/16      | 18/04/17 | 08/05/17  | 202                    | 20  |
| Cuyo         | 96   | 2009 | CUYANA        | 26/02/10  | 26/04/10           | 15978     | 12        | 21/12/17 | 2796                       | 05/12/17      | 07/12/17 | 21/12/17  | 2                      | 14  |
| Cuyo         | 52   | 2010 | CUYANA        | 21/10/10  | 06/12/10           | 17003     | 18        | 26/12/17 | 2577                       | 05/12/17      | 07/12/17 | 26/12/17  | 2                      | 19  |
| La Plata     | 4    | 2015 | PAMPEANA      | 03/06/15  | 16/07/15           | 27443     | 15        | 22/12/17 | 890                        | 05/12/17      | 07/12/17 | 22/12/17  | 2                      | 15  |
| Rosario      | 58   | 2004 | LITORAL       | 02/05/05  | 20/05/05           | 9687      | 827       | 15/05/17 | 4378                       | 28/09/16      | 11/04/17 | 15/05/17  | 195                    | 34  |
| Rosario      | 28   | 2005 | LITORAL       | 12/07/05  | 03/08/05           | 9883      | 848       | 20/07/17 | 4369                       | 06/12/16      | 22/05/17 | 20/07/17  | 167                    | 59  |
| Rosario      | 33   | 2010 | LITORAL       | 11/07/11  | 09/11/11           | 18489     | 808       | 17/03/17 | 1955                       | 15/02/17      | 09/03/17 | 17/03/17  | 22                     | 8   |
| Rosario      | 30   | 2011 | LITORAL       | 09/03/12  | 17/04/12           | 19325     | 843       | 18/07/17 | 1918                       | 15/02/17      | 18/05/17 | 18/07/17  | 92                     | 61  |
| Rosario      | 49   | 2013 | LITORAL       | 07/11/13  | 05/06/14           | 24408     | 849       | 20/07/17 | 1141                       | 15/02/17      | 07/06/17 | 20/07/17  | 112                    | 43  |
| SEDE CENTRAL | 1188 | 2010 | METROGAS      | 10/06/11  | 07/11/11           | 18485     | 825       | 08/05/17 | 2009                       | 28/09/16      | 11/04/17 | 08/05/17  | 195                    | 27  |
| SEDE CENTRAL | 1246 | 2010 | METROGAS      | 21/01/11  | 15/02/11           | 17398     | 824       | 08/05/17 | 2274                       | 28/09/16      | 18/04/17 | 08/05/17  | 202                    | 20  |
| SEDE CENTRAL | 493  | 2011 | METROGAS      | 28/07/11  | 07/12/11           | 18594     | 854       | 25/07/17 | 2057                       | 31/05/17      | 01/06/17 | 25/07/17  | 1                      | 54  |
| SEDE CENTRAL | 303  | 2012 | GASBAN        | 25/02/14  | 16/06/14           | 24511     | 847       | 19/07/17 | 1129                       | 23/05/17      | 23/05/17 | 19/07/17  | 0                      | 57  |
| Tucumán      | 32   | 2015 | GASNOR        | 08/09/15  | 19/10/15           | 27866     | 823       | 08/05/17 | 567                        | 24/11/16      | 18/04/17 | 08/05/17  | 145                    | 20  |

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|---|
| <b>TIEMPOS PROMEDIO<br/>Resolución MJ</b> |
| (en días)                                 |
| 2295                                      |

|                       |     |
|-----------------------|-----|
| <b>Promedio Firma</b> |     |
| GAL                   | DIR |
| 84                    | 31  |